



Are you a Real Estate Agency that is taking on a new listing to *rent* or *sell* a property in Australia?

Finding accessible housing for people with disability is becoming increasingly challenging. These ever-growing communities need access to accessible housing and don't want to be turned away from inspections due to lack of information.

The Market

3 million people with a disability use mobility aids because of their condition and many of the 4.4 million people aged 65+ also use, or will use, mobility aids.

How you can help

Make your listings accessible and show your commitment to inclusivity and smarter selling. We all have the opportunity to make a change - but it starts with you!

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I am a manual wheelchair user who is looking for rental accommodation. I often turn up to view a property and I can't get in the front door. Even knowing if I can get in the front door would be a big help for me.

SCIA Advocacy Advisory Group Member

Take three immediate and simple actions:

Check it. Snap it. Share it.

1. CHECK IT

Check access to properties as a first step. People with mobility limitations want to be able to arrive at accessible properties they can enter for a viewing and not be turned away. Start first with checking access yourself and train others in your team to do the same.

2. SNAP IT

For every new property listing document and photograph:

- The approach to the front door – is it clear and level?
- The entrance – is it step free?
- The door – is it wider than 82cm?

3. SHARE IT

Share access information to new buyers and renters in a way that works for your agency. Implement one or more of the following options:

- Include access information clearly in your listings
- Highlight in your listings that accessibility information is available upon request
- Use accessibility filters on platforms like realestate.com.au and other platforms
- Add doorway and entrance measurements directly onto floor plans where possible

Are you already doing this, or something similar in support of making accessible housing easier to find? We want to hear your story! Get in touch at community@scia.org.au.

If you want to be featured on our website, please also supply a logo and permission to list your Agency.

“I’m a 37-year-old mother of two. I sustained a spinal cord injury five years ago and have been searching for a property to purchase. I planned to modify, so just needed basic measurements—like if I could get in the front door. Sometimes, I had to sit outside and FaceTime my husband and kids to see a property.

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