

NeuroMoves Cancellation Policy – effective 1st July 2024

*If you are unable to attend a session, **you must provide SCIA with 2 business days' notice of your cancellation.** If you do so, you will not be charged for the session and SCIA will then work with you to reschedule the session.*

*If you **fail to notify SCIA 2 business days before your scheduled appointment, SCIA will charge a fee for the cancellation which is 100% of the cost of the session.***

If SCIA are required to cancel your session, we will give you as much notice as possible. We will endeavour to re-book your session and if we are unable to find a new time that is suitable for you, you will not be charged for this session.