

## NeuroMoves Cancellation Policy

Our cancellation policy ensures that adequate notice is given to staff, to help us reschedule your appointment, or offer it to others, without needing to charge you for the session.

Please note the following:

- If you are unable to attend a session, you must provide SCIA with 3 business days' notice of your cancellation. If you do so, you will not be charged for the session and SCIA will then work with you to reschedule the session.
- If you fail to notify SCIA 3 business days before your scheduled appointment, SCIA will charge a fee for the cancellation which is 100% of the cost of a session.