



# Our Plan to Thrive

STRATEGIC PLAN – 2019 TO 2022

# Our plan

## Purpose

To create a world where people with spinal/neuro conditions and their loved ones thrive



## Deliver a better today



### Freedom to choose

We will be the most trusted partner to support clients to achieve their goals and make the most of their money in their NDIS plan



### A place to call home

Smoothen clients transition from the hospital to the home.



### Meaningful Work

Deliver flexible services that employs & connects people with a spinal/ neuro condition.



### Care for my Wellbeing

Be recognised as the most innovative exercise therapy service.

## Build a better tomorrow



### Create an inclusive future

Be the peak body for people with SCC in Australia, advocating for an inclusive world.



### Pioneer the evidence

Build and share the collective SCC wisdom to protect, support and guide our clients.

## ENABLERS

### Smart Tech & Data

We will equip our people with the right tools and info to deliver flawless service

### Compassionate Talent

We are on a mission to enhance our peoples capability, to match their can do attitudes.

### Collaborative Partnerships

We can't do it alone and will partner with those who have both the technical chops and collaborative mindset

### Our Spaces

We will create welcoming spaces for our people, partners and clients to thrive in