

scia

Spinal Cord Injuries Australia

Annual Report
2020-21



A Year of Resilience



Spinal Cord Injuries Australia

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About Us

Spinal Cord Injuries Australia (SCIA) is a for-purpose organisation working for people with spinal cord injury (SCI) and other neurological conditions. Individuals with SCI and similar disabilities use our community-based services to overcome barriers, enhance their independence, achieve their goals and live fulfilling personal and professional lives.

President's Message



As we move towards our second year with the COVID-19 pandemic, Spinal Cord Injuries Australia can reflect and feel confident that in spite of the challenges we had to overcome, we have shown a resilience that perhaps we were unaware we had.

The challenges we have faced over the past year could not have been predicted. If we had been forewarned of a worldwide virus perhaps, we could have prevented the infection of millions and avoided the deaths of hundreds of thousands of people. We could have prepared financially for the demise of numerous local businesses and the total disruption to international trade. Maybe we would have been prepared to deal with the effect on our individual lives whether through illness, lockdowns or separation from family and friends. Hindsight is clear sight and a luxury we did not have.

Unfortunately, there is an evident parallel between dealing with the results of virus pandemic and dealing with the impact of acquiring a spinal cord injury. There is almost never a time when one is anticipating the event and is given the opportunity to avoid the aftermath. The outcome of course is the need to summon up enormous reserves of strength and resilience to plow on through.

We see this resilience on a daily basis in our members, clients and the numerous employees we have who live with a disability, and we recognise the struggle to cope with the demands of living life outside the parameters of what is deemed normal. We are constantly inspired to apply the principles of resilience we see every day to achieve our mission to advance the rights, choices and entitlements of people living with spinal cord injury and other neuro conditions, and to ensure that high quality, relevant services are readily available for people with spinal cord injury and other physical disabilities.

I hope you will take the time to read the submissions in this Annual Report and appreciate that this last year presented both risks and opportunities that we could never have imagined would occur before COVID-19. Across all our services we have had to reshape and remodel our practices to stay focused on our mission. In spite of the pandemic, the Board is proud of what has been achieved and we hope you will be too.

Christine Tink

Message from CEO and Chairman



Dianne Lucas
CEO



Michael Rabbitt
Chairman

The 2020/21 financial year has been a year full of challenges and positive moments where Spinal Cord Injuries Australia (SCIA) has seen major impacts on its services and ability to keep supporting our clients and members while also achieving significant growth across all our services.

Although COVID-19 has been with us for the full financial year and has brought with it many challenges, it has also seen us become closer as an organisation. We were regularly sharing our positive progress on our strategic plan while also ensuring our staff were supported throughout the challenging, and at times, unsettling periods of additional restrictions and lockdowns across the nation. Overall, we are both proud of what the organisation has achieved throughout the 12-month period and are extremely grateful to the staff for the support and commitment they have shown to each other, our clients, members, and the organisation.

We are excited to share this Annual Report with you as it highlights that we have developed two new social enterprises. We were successful in receiving an ILC grant to expand our physical disability Employment Service nationally. We were also successful in a tender to run the Wheelchair Accessible Taxis Centralised Booking Service in the Sydney Metropolitan area on behalf of Transport for NSW. This service is run by people with a disability and as we say, "the people that use the service are now running the service".

Our digital presence was also expanded with the introduction of our new Podcast series, *Have the Nerve*. This series is developed and run by people living with a spinal cord condition and has been very successful. Work has also progressed on a new digital Resource Hub which is due to be launched next financial year and has also been developed by people living with a disability.

An extensive member advocacy consultation initiative was carried out with the result being the development of our first membership advocacy priorities program. This is an exciting initiative for SCIA, and its members, as we now have three key advocacy priorities to build advocacy campaigns on and work in collaboration with our members on these priorities.

We developed our partnership framework and now have over 50 partners working with us. These are purpose and values-based partnerships which enhance our ability to support people and their families with spinal and neuro conditions to thrive. Our partners are very valuable to us, and we have enjoyed working with them to create innovative ways to enhance people's lives.

SCIA has seen growth in all service areas and has also increased its staffing levels by over 50% in the last financial year. This has meant we are now supporting more clients and members to achieve their goals and aspirations.

We hope you enjoy reading this Report and are excited as we are in seeing our 12-month journey of achievements.

Our Strategy

Throughout the pandemic we maintained our focus to deliver against our 3 year strategy resulting in great outcomes for our organisation.

Purpose

To create a world where people with spinal/neuro conditions and their loved ones thrive

Deliver a better today



Freedom to choose

We will be the most trusted partner to support clients to achieve their goals and make the most of their money in their NDIS plan.



A place to call home

Smoothen clients transition from the hospital to the home.



Meaningful Work

Deliver flexible services that employ & connect people with a spinal/ neuro condition.



Care for my Wellbeing

Be recognised as the most innovative exercise therapy service.

Build a better Tomorrow



Create an inclusive future

Be the peak body for people with SCI in Australia, advocating for an inclusive world.



Pioneer the evidence

Build and share the collective SCI wisdom to protect, support and guide our members and clients.

Enablers

Smart Tech & Data

We will equip our people with the right tools and information to deliver flawless service.

Compassionate Talent

We are on a mission to enhance our peoples capability, to match their can do attitudes.

Collaborative Partnerships

We can't do it alone and will partner with those who have both the technical chops and collaborative mindset.

Our Spaces

We will create welcoming spaces for our people, partners and clients to thrive in.



I have been part of the SCIA family for the past 3 years. During this time, I have had the privilege of having Mel Gorman as my Support Coordinator. Nothing is ever a problem for Mel, she has taught me to navigate the NDIS, which at times has been frustrating, but she managed to secure me what I have needed to accommodate my disability. In addition to what I needed I also managed to get what I “wanted” which – amongst many things - was a trike so I can keep my fitness up without running the risk of injury. Another game changer was the Bioness, a device that I strap to my leg aiding me to walk without the need for shoes or cumbersome apparatuses enabling me to get out back on to the beach and walk on the sand. Something I love and had been unable to do for many years. Mel also managed to get my car modified with a left foot accelerator, this involved me having to sit my licence again – a daunting task after thirty years of driving and manifesting bad habits, but Mel organised lessons for me so I was comfortable to sit the exam. This gave me my freedom back and I was able to be included again in all social engagements. So, with just these few things, and there are many more, it has changed my life for the better. I can now comfortably live with my disability and I absolutely owe it to Mel and the team at SCIA. I would not hesitate to recommend them to anyone - they have simply changed my life!

Monica

Our Staff

The 2020/21 financial year has continued to be a challenging year for Spinal Cord Injuries Australia staff due to the COVID-19 pandemic, however they have continued to be flexible, resilient and client focused as we navigate the implementation of innovative solutions to ensure that our clients remain at the centre of everything we do. As the organisation has grown, staff head count numbers have increased from 137 in June 2020 to 195 in June 2021. A majority of this growth has been in our service areas including Community Services and NeuroMoves.

2021 also saw an exciting expansion of staff numbers in our disability employment services division – the highlight being the establishment of the Wheelchair Taxi Book & Ride booking service, which employs a number of people with lived experience of disability who now service the needs of customers requiring accessible taxis in the Sydney metro area.

The pandemic has seen an un-precedented level of uncertainty and change in the community in general and we have seen a need for our client facing staff to be supported through some challenging situations with mental health first aid training and professional supervision. We have created an annual health and wellbeing program, providing staff with interactive on-line sessions covering stress management, meditation, ergonomics, financial wellbeing, diet and exercise.

In our annual staff survey we were pleased to see that despite the additional challenges that the Covid pandemic presented, our staff engagement score increased from 73% to 77%. This is 8% above the community services industry benchmark and an achievement that we are very proud of!

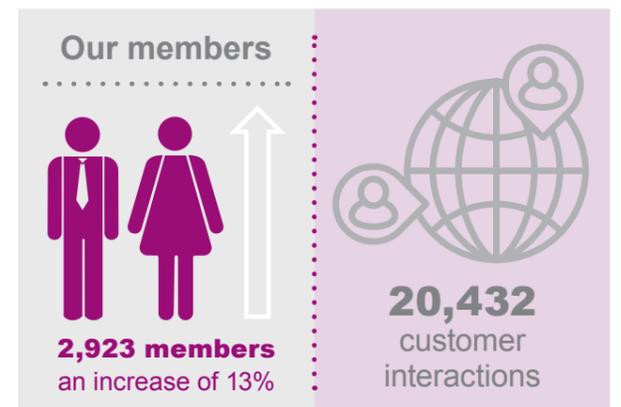
Top 3 areas of staff engagement



Our Members

During 2021, Spinal Cord Injuries Australia has decided to embark on the development of a Member Strategy. The approach has included extensive participation and involvement from Staff, Members and Volunteers, and during the course of several months, it has included research, online surveys, focus groups, working groups, and individual interviews.

The aim is to develop a plan for the next three years that would see a level of engagement and connectivity with our Membership which has not been achieved in its history. To date, the plan is focusing on a number of priority areas and a series of opportunities that our current members have raised as areas of interest. The plan is likely to be completed by the end of 2021 with an implementation to begin in early 2022.



Our Footprint



It has been one year since SCIA launched our **Social Impact Statement** which aligns our key areas of impact to the **UN Sustainable Development Goals**. We are already making fantastic progress towards a sustainable future.

Reconciliation

UN Sustainable Development Goal 10, Reduced Inequalities, target 10.2

SCIA is working to create a culturally safe and welcoming environment by:

- ✓ Becoming a member of Reconciliation NSW
- ✓ Supporting Reconciliation and NAIDOC weeks
- ✓ Displaying Maps of Indigenous Australia in each SCIA site
- ✓ Ensuring an Acknowledgment of Country at team meetings
- ✓ Making a submission to support the Uluru Statement from the Heart's call for a constitutionally protected voice in parliament.

Environmental Sustainability

UN Sustainable Development Goals 7 & 12, Affordable and Clean Energy and Responsible Consumption and Production, targets 7.3 & 12.5

To reduce our footprint, we have

- ✓ Signed up to the NSW Environmental Protection Authority's *Bin Trim* program
- ✓ Adapting to a work from home environment by encouraging people to REFUSE, REUSE AND RECYCLE through a virtual conversation to minimise impact at home.
- ✓ Signed up to Clean Up Australia's Step Up to Clean Up Challenge to weigh and recycle all soft plastic in the home. To date diverting 34kg of plastic from landfill.

Diversity

UN Sustainable Development Goal 10, Reduced Inequalities, target 10.2

SCIA has started celebrating our amazing diversity, 60% of our Board and 25.5% of our staff have a disability making SCIA a Disabled Peoples Organisation. We also

- ✓ Signed up as a supporter of the HRC's Racism. It Stops with Me. Campaign.
- ✓ Supported International Women's Days *Choose to Challenge* Campaign

Flexibility

UN Sustainable Development Goal 8, Decent Work and Economic Growth, target 8.5

Hiring a diverse workforce is not only good for the employees, it also builds a stronger organisation.

- ✓ 46.4% of all SCIA employees work part time and flexibility is open to all – our flexibility making us more agile in Covid.

Strategic Programs

Our Strategic Programs team is a new addition to Spinal Cord Injuries Australia (SCIA), charged with delivering key strategic initiatives and developing an organisational delivery model to support the implementation of our 3-year strategic plan.

We instituted a Program Board structure to oversee the implementation of the projects outlined in our strategy, and projects across SCIA more broadly. This governance helps SCIA manage risks and issues, and enhance our delivery capability.

We developed a Project Delivery Framework to better support Project Managers and overall delivery, giving us better control of our projects.

We implemented Wrike, a cloud-based project management tool that will enhance our capacity to effectively manage and deliver projects across the organisation. The tool also provides SCIA leadership with a real time view of all projects during the delivery lifecycle.

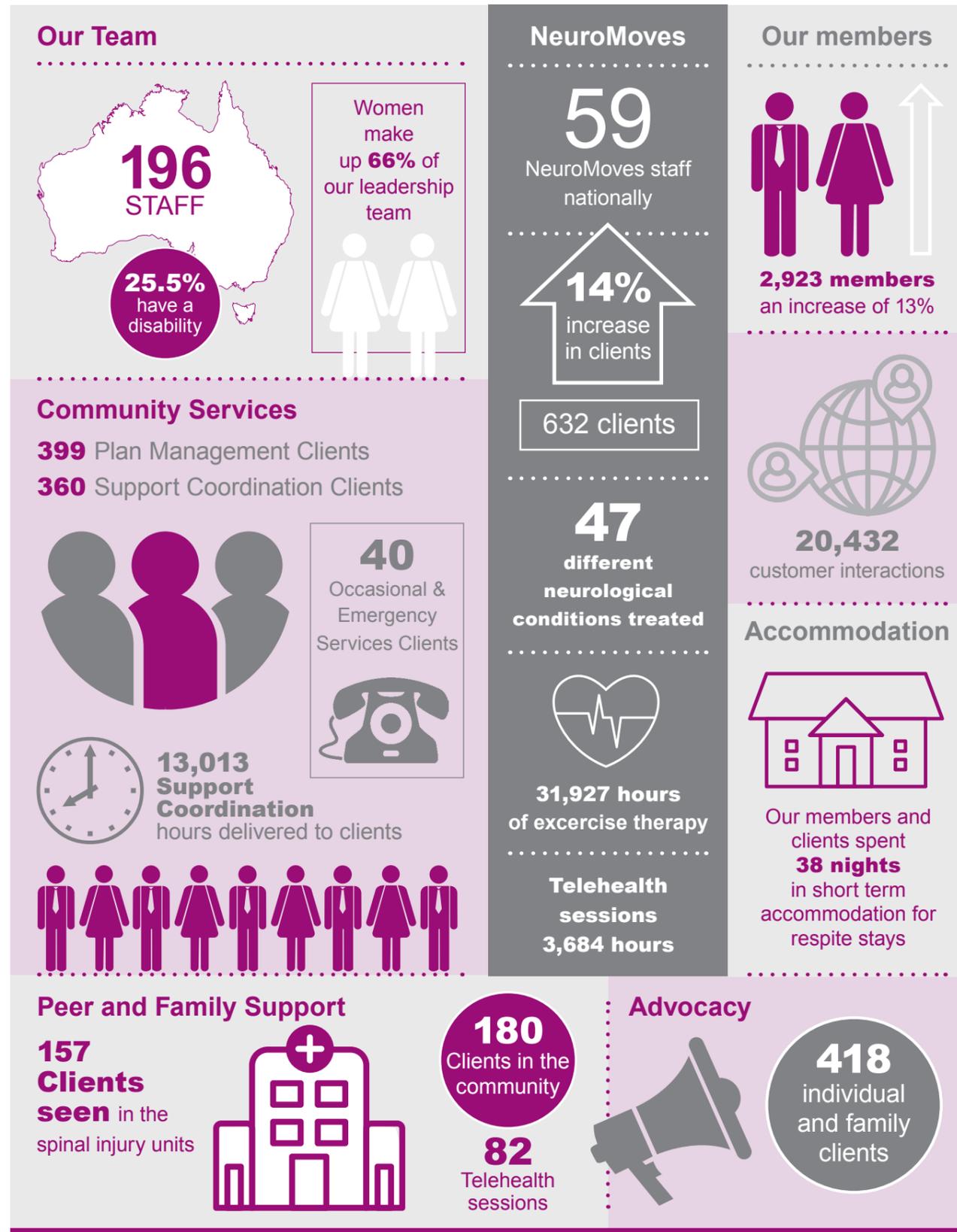
We provided project management support and oversight on a number of key projects:

- **Transition to Cloud** – we transitioned SCIA's IT infrastructure to a cloud-based arrangement, leveraging the capabilities of the Microsoft environment to enhance the way we work. This was particularly valuable during COVID, allowing staff members to transition quite quickly to remote working.
- **New IT support partner** – Cubesys was appointed as our new IT provider, helping refine the efficiency of our IT infrastructure and position us for future expansion of our services.
- **Upgraded Finance System** – implemented a new finance system, Wiise, as part of our broader Business Enterprise System (BES).
- **Asset Management** - a full review of SCIA assets and the development of an Asset Plan has laid the foundations for a planned approach in all SCIA Property Management Activities.



We developed a Project Delivery Framework to better support Project Managers and overall delivery, giving us better control of our projects.

Selected Highlights of the Year



Program and Service Highlights

Employment Services

Employment Services provided employment for 26 people with physical disability in the last year through placement with an employer partner, or into our social enterprise to deliver a range of commercial contracts for the NSW Government.

Highlights this year have included placement of Image Reviewers with Acusensus who deliver the Mobile Phone camera contract for Transport for NSW; recruitment of a pool of Customer Service Representatives for our Working-From-Home Contact Centre which delivers the Taxi Wheelchair Book & Ride contract for Transport for NSW; continued delivery of the Hull Identification Number contract for the Product Services Team in Roads & Maritime Services; and delivery of the Logbook FBT Analysis and Data Entry contract for the Department of Communities and Justice.

We would also like to acknowledge the wonderful support from the Department of Planning, Industry and Environment (DPIE). Our Logsheet Data Entry contract ended recently due to new technology; however this has been a particularly fruitful partnership spanning six years and resulting in life-changing impact for our employees who worked on this contract. Typically people with spinal cord injury who had been out of work for many years and had no confidence to step back into work.

Among the feedback from staff who worked on the contract were some particularly poignant quotes including “the job saved my life” and “because you have given me a chance, I now have a normal life and a future to look forward to.” People who were able to buy their first car, improve their accommodation, take their first overseas trip, or move on to a new job – we should never underestimate the difference that a job can make.

Andrew Dean, the DPIE Director responsible for this contract, also commented on how mutually beneficial the contact had been: “I have always been fascinated how the team talk about the way that the contract is changing lives, but I have to say that they have not all been at SCIA. I have seen the way that this contract has had a positive impact on our staff who have a real sense of pride in the way we are making a difference.”

A major achievement for the year was securing funding to expand Employment Services.

The funds secured under the ILC Economic Participation grants offered by Department of Social Services will see us develop an online employment platform to bring together people with physical disability who want to work with employers wanting to employ them to strengthen their diversity and inclusiveness.

A key part of the platform will be delivery of a specialised employment program, developed by users for users and supported by coaches with lived experience, that will work to help people with physical disability to lead more independent and inclusive lives by supporting them to aspire to, prepare for and engage in meaningful work.

FY22 shapes as a milestone year for Employment Services and we look forward with great optimism to expertly servicing and delivering value to a growing pool of candidates and employer partners and, most importantly, to placing many more people with physical disability into meaningful work.



Raphael

Program and Service Highlights



“I really loved the home atmosphere and being able to watch my daughter enjoying the pool and spend time with my family and friends in an accessible, functional setting. The equipment was superior to what I had in the hospital, and I will even be purchasing the same bed as at the house.

I am very grateful for the Peer Support staff and SCIA to have this house available, while I was securing more permanent accommodation.”

Jonathan

The James Galvin
Foundation

Accommodation

Spinal Cord Injuries Australia’s respite properties give clients a much-needed break from the daily stresses of their traumatic injury, allowing family and friends to come together in a real life modified home.

It was with sadness that this year saw the closure of our Little Bay property mainly due to the implications of COVID-19 and the lockdown rules.

In contrast, the Perth Transition House blossomed, and occupancy rates were very pleasing with many clients and families utilising the property for some skills learning or much needed respite.

The house was fortunate enough this year to be receive a generous \$11,000 donation for new gym equipment by The James Galvin Foundation and also received a new look NeuroMoves backdrop. The equipment will be well used by clients at the house with the option to take part in a NeuroMoves session during their stay.

This year we have again seen over 20 clients and their families benefit from the property with some lovely feedback written in the guest book.

We were very proud to partner with The Accessible Group, a likeminded organisation dedicated to providing accurate information for people wanting to use accessible properties. It is now as simple as a few clicks on their website to see how accessible a property is and what equipment is available. Clients can rest easy knowing that their short break will be as relaxing as possible.

This makes Transition House top of the list for properties in the Perth area.

The Perth Transition House is COVIDSafe, and clients are provided with relevant PPE throughout their stay. Safety is our number one priority at the house and staff are always onsite to assist with the check in and also some friendly peer support.

The house can look forward to some assistive technology additions in the coming year that will ensure that clients are kept up to date with the latest innovations that make their lives as inclusive as possible.

Program and Service Highlights

Peer and Family Support

As COVID-19 continues to play a role in our daily lives, the Peer and Family Support team certainly stepped up and rose to the challenges faced by this insidious pandemic. The team continued to deliver their first-class service to the clients in the spinal injury units, but they have broadened their reach in the community working closely with our allied health partners.

As lockdown required the team to work from home, we have utilised our online presence offering peer support via Telehealth. We have also been busy working on a series of podcasts, Q&A sessions and also a trivia night or two! Working from home has also allowed the team to focus some of their efforts on Spinal Cord Injuries Australia’s (SCIA) three-year strategy looking at how the Peer and Family Support program can be expanded not only to the wider community, but to other sectors of the disability world.

Two new initiatives have evolved from the strategy, the first being an SCIA partnership with Northcott and Paediatric Spinal Outreach Service (PSOS) to formally setup and deliver the first Paediatric Peer and Family Support Program. The second was a successful application in receiving a grant from ACT Health Promotion Grants Program earlier this year which allowed expansion of the program into ACT and surrounding areas. Together with our partner Spinal ACT we will now look to duplicate the successes of the NSW program and provide these services in ACT. As a result, we will be recruiting new team members to increase the diverse range of skills and expertise offered to the community.

We can’t do these programs alone and much time has been invested collaborating with likeminded organisations such as Apple, Coloplast and Permobil who we partner with to deliver better education, skills and knowledge that will make for a healthier and more inclusive future.

As our clients continue to deal with anxieties and stress not just with their injury, but with COVID-19 as well, we look forward to moving into a new program that will not only reach wider communities nationally but will deliver much needed services to our clients at all stages of their journey. Adapting to this new world living with COVID-19, we must remember the positive

attitudes that the Peer and Family Support Team have on our clients. The team really makes significant impact on the lives of people living with a SCI and as our services grow, we can only hope that our clients will build resilience to engage in their communities and enjoy the things that bring them happiness and fulfilment.



“The SCIA Peer Support Team has been amazing, and I am very grateful to them. They helped me immensely in being able to do every day things post injury, I never thought I’d be able to do again. From simple things such as getting your mood back up and in the right frame of mind, to teaching various wheelchair skills, car transfers and the different ways of also going about them which is very important for getting normality back and getting out and about in the community.”

Samuel

Program and Service Highlights

NeuroMoves

The start of the 2020/21 financial year began with the majority of NeuroMoves locations emerging from the initial COVID-19 lockdown. This was a fantastic relief for staff who had been working from home since April 2020 and were only able to provide Telehealth support to clients.

As COVID-19 continued to affect sites around the country, we needed to adapt to different restrictions from State to State, and to ensure we could continue to operate as an essential service. As a result, we raised the bar and developed necessary and important new processes to allow us to operate in the 'new normal' COVID-19 world to ensure the ongoing safety of all staff and clients. These have included heightened PPE use, increased health screening, and additional midday cleaning protocols across all sites.



Despite these challenges, we saw a 14% increase of clients treated across the service, with approximately 655 clients attending our sites each month. We now treat 47 different neurological conditions, across our 10 locations, amongst our 59 staff nationally.

Not only have our client and staff numbers increased, but we have established new services at a few sites including the commencement of hydrotherapy at NeuroMoves Lismore, with NeuroMoves Canberra set to commence these once restrictions ease. In addition, we completed the first NeuroMoves@Sargood on Collaroy intensive 2-week program in May 2021 and had scheduled a follow up course before Covid-19 stopped proceedings.

Excitingly, 2020/21 saw the relocation and revamping of two sites within Sydney. NeuroMoves Zetland was relocated and rebranded as NeuroMoves St Peters, where the service is now housed in a wonderful hub location that offers several SCIA services including Community Services and Shared Services, as well as our growing NeuroMoves team. In addition, our NeuroMoves Lidcombe location was rebranded as NeuroMoves Clyde when it relocated to a large warehouse space. Both facilities boast large open spaces to allow more clients to access our service, as well as accessible features including accessible bathrooms, automatic doors, and lowered bench heights, as well as comfy waiting areas for family and friends. We are so thrilled with these new spaces and look forward to future developments at other NeuroMoves sites.

Despite these challenges, we saw a 14% increase of clients treated across the service, with approximately 632 clients attending our sites each month. We now treat 47 different neurological conditions, across our 10 locations, amongst our 59 staff nationally.

Program and Service Highlights

NeuroMoves continues to be an invaluable service to all its clients, regardless of the service offered or the mode of delivery it is provided through. A NeuroMoves Adelaide client recently commented:

"It has been great doing Telehealth sessions with NeuroMoves. I have been doing two sessions a week for 6 months now and I find it so easy to be at home and log into a session, saving time on driving. My strength has improved enormously making it easier to do transfers and other daily tasks. I think I am getting more done online than I did in person and by having my dumbbells and therabands available at home, I am now tending to do more out of session exercise. I can't thank my team enough for what they have done."

In addition, NeuroMoves Clyde client Michelle, also commented: "I enjoy coming to NeuroMoves during the lockdown as it's the only time I can get out of the house and have social interaction with someone other than my husband."

I have also been able to continue progressing my walking capacity during this time which I would not be able to do at home."

Spinal Cord Injuries Australia (SCIA) continues to drive and promote ongoing research into spinal cord injury, with NeuroMoves staff member, Paul Watson being the recipient of a research scholarship at the University of Sydney funded by SCIA. This is the second scholarship funded by SCIA at The University of Sydney, which demonstrates SCIA's commitment to partnering with world-leading research institutions to provide high-quality research to support those living with an SCI and other similar neuro conditions.

This research scholarship will investigate the levels of physical activity of Australians living with a spinal cord injury and examine to see if they are meeting the recommendations on exercise from the World Health Organisation and other SCI-specific guidelines. The study will also investigate what strategies could be used to support people with SCI in engaging in physical activity to prevent the development of health complications from a sedentary lifestyle.



Program and Service Highlights



The SCIA Advocacy and Policy team.

It has been a huge year with our advocacy work on the NDIS and the proposed changes that were due to be implemented, particularly Independent Assessments, which has since been abandoned because of the backlash from the disability community.

Advocacy and Policy

Systemic Advocacy

It has been a challenging and busy year for the team working across systemic advocacy. In reviewing the last 12 months, there has been a lot happening across the disability landscape relevant to our members and the people we support.

Of note was the Advocacy Engagement Project which reached out to members to identify the most important issues in their lives. The online survey had 134 responses with 22 follow-up interviews. The comprehensive report is available on our website. As a result, the key areas to be pursued as a priority for future work are;

- covering greater support for people with disability aged over 65
- increasing accessible housing and accommodation options
- advocating for universal, timely access to assistive technology.

It has been a huge year with our advocacy work on the NDIS and the proposed changes that were due to be implemented, particularly Independent Assessments, which has since been abandoned because of the backlash from the disability community. The team participated in consultations and wrote submissions addressing Independent Assessments, NDIS Home and Living policy, and the NDIS draft legislation changes.

We provided a submission to the new National Disability Strategy, which will be released soon and will frame the next 10 years of a broad cross-government approach to removing barriers across all the key life domains.

Program and Service Highlights

Individual Advocacy

Our Little Bay and Alstonville Advocacy teams had resiliently coped with the changes and continued to support people with disability. Collectively we supported 418 people over the twelve months. Principally NDIS access and plan reviews dominated our work-load. However, seeking Housing and government payments (DSP) also kept our advocates busy.

Good outcomes

In early May we were approached by a tenant with a disability residing in a social housing unit in Lismore. The client had been requesting access to an amount of \$625 they had accrued as an overpayment on his rent. In late April they had finally received a response from the social housing landlord indicating that the overpayment amount had been used to cover outgoing maintenance costs.

Spinal Cord Injuries Australia (SCIA) attempted to resolve this matter with the social housing organisation who refused to concede they had not fulfilled their statutory responsibilities. On behalf of our client, SCIA lodged an application through the New South Wales Civil and Administrative Tribunal (NCAT), securing an Order for the social housing landlord to pay our client the full amount of \$625 within 14 days of the July 22 ruling. Our client was particularly appreciative of the assistance they had received in resolving this matter.

NDIS Appeals Outcomes

We also assisted 46 clients/families to access the NDIS through the hard work by our appeals advocates.



Program and Service Highlights



“The last 12 months have been exceptionally difficult period for me, demanding support well beyond previous years. Sofia always managed everything with uttermost compassion, workable solutions and above all managed access to my NDIS funding to ensure all my needs were met. Thanks, SCIA and Sofia.”

Ashna

Community Services

We have faced several hurdles in the last year and have certainly learnt a lot during this time. We have used these learnings to apply many improvements to our service, with many more to come as we continue to invest in technology to enhance our service delivery.

We introduced a new structure to our Plan Management team and appointed a Team Leader to oversee the daily operations of the service.

In May 2021, we were approached to work with a provider who were exiting their Plan Management service. We supported this organisation and their clients through the transition and were able to offer a continuity of support with minimal impact to their supports.

Support Coordination service has seen a lot of growth in the last 12 months, with an increase in demand during these challenging times. To continue to support this demand, we introduced additional positions in all our locations across the country. This growth meant a review of the service structure and in July 2021 we appointed two team members to Senior Coordinators. These roles are designed to be a point of contact for day-to-day operations across all offices and supports our entire team to manage operational service delivery.

Unfortunately, with the heightened restrictions in place since June 2021, our Occasional and Emergency Service saw significantly reduced utilisation of the Day Service, which operates between 11:00am – 3:00pm, seven days per week. Because of this, we made the difficult decision to temporarily pause the Day Service for the duration of the extended lockdown period. Our intention is to reinstate this once we can recommence home visits safely.

With a growing team, we are excited to showcase more of who we are. Our team are a remarkable group of humans, with unwavering desire to achieve the best outcomes for the people we support.

Our Supporters

Key achievements in Fundraising included improved community donations, particularly in WA; pleasing growth in our Be a Hero campaign; and a 43% success rate (6 out of 14) for our grant/tender submissions highlighted by securing the Wheelchair Book & Ride tender issued by Transport for NSW, and an ILC Economic Participation grant to expand our Employment Services.

We also implemented a number of capacity building initiatives including the development of our Fundraising Proposition, a new platform for the Be a Hero campaign and a new fundraising-specific CRM to help manage and grow our donors and supporters.

There is significant untapped potential to raise funds to support our cause. Spinal Cord Injuries Australia has great services and so many great client stories to capture and tell.

FY22 will see further strengthening of our foundations; rolling out our Proposition to connect with an increasing number of donors and supporters; and strategic work to understand and define how to achieve a step change in our fundraising efforts and results.

We are grateful to all our supporters, staff and donors for their ongoing trust that we will continue to provide vital support for people who have experienced a spinal cord injury or have a neurological condition.

Thank you for your amazing generosity and ongoing support.

Highlights from some of our fundraising activities

Be a Hero 2020

The Be a Hero campaign, in its second year raised a massive **\$92,206**.

106 Heroes signed up and committed to raising funds for life-changing equipment for NeuroMoves sites across Australia.

As in the previous year the month-long challenge ran across September with involvement from many of our own Spinal Cord Injuries Australia staff and their clients across Australia. Their involvement was the backbone of the success of Be a Hero and we are grateful for their commitment to the people they work with.

Young Harrison (Harry) Gaffney only 11 years old set himself a goal to take part in the campaign, by setting himself a goal to walk 5 kilometres during the month.

Not only did he clock up 5 kilometres walking with his frame, but 140m of that was with his crutches!

Harry's parents were told that he wouldn't be able to sit up unaided or walk. Whilst taking on board what the doctors advised, Harry's parents never gave up on hope starting Harry's therapy at aged 6 months.



Harry successfully raised \$4139.28 – what a Hero.



Our Supporters

The James Galvin Foundation

The James Galvin Foundation generously donated \$25,000 in support of our Peer and Family Support Program in Western Australia.

The funds will contribute to the expansion of the Peer and Family Support Program into WA-based hospitals and the community. Currently we have 2 part-time people based in Perth, with a goal to expand this program which will also enable new employment opportunities and extend our reach to people in the wider community.

Our sincere thanks to the James Galvin Foundation for their consideration and generous gift.



The James Galvin Foundation generously donated \$25,000 in support of our Peer and Family Support Program in Western Australia.

Wheels in Motion

Wheels in Motion donated \$24,714 to provide necessary funding for 8 of our NeuroMoves clients in Melbourne.

Wheels in Motion is a registered charity that aims to improve quality of life, and break down the barriers to social participation for people living spinal cord injuries. Their activities encourage meaningful social and economic inclusion, and help to remove financial barriers to SCI rehabilitation and equipment where they can.

In 2007, one of their co-founders Matt Pierri experienced a spinal cord injury and has been a client of NeuroMoves over the last few years. Through his experience, *Wheels in Motion* have seen the powerful positive impact both physically and mentally of joining the NeuroMoves program and broader community.

To find out more about *Wheels in Motion*, check out their website www.wheelsinmotion.org.au



WA Specialised Walking Equipment, Extra Special Gifts

A significant donation of \$110,000 was made by Anne and Philip Currie and long-time friend Beverley Cumpston to contribute to the purchase of specialised walking equipment for the proposed NeuroMoves gym in Perth.

Spinal Cord Injuries Australia will be working with Anne and Philip in the coming year to establish a second facility in Perth for NeuroMoves clients.

Thanks to Anne, Philip and Beverley for their generous support.

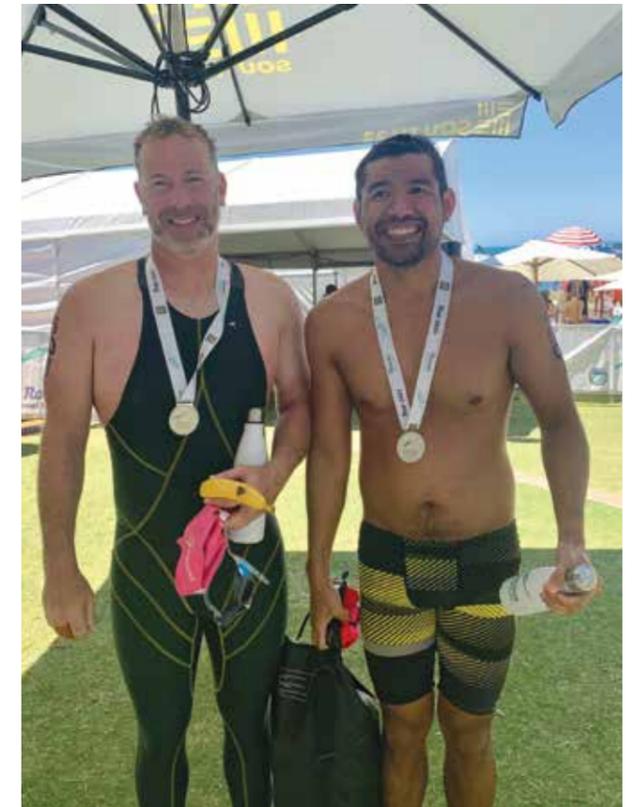
Community Fundraising

Daniel and Fahmi undertook the gruelling swimming challenge from Cottesloe Beach to Rottnest Island, The South 32 Rottnest Channel Swim. Daniel told us about some of the hazards, such as jelly fish, propellers, swimmers, sharks – just to name a few....

It took a team to get there! To take part in the swim Daniel and Fahmi required a support team and a boat. Friends, Jane and Andy volunteered their expertise, support and supplied the boat. Andy, the Boat Skipper, had a horrific accident some years ago and had to learn to walk again and was instrumental in nominating Spinal Cord Injuries Australia to be the beneficiary of the swim.

They accomplished an amazing result: swimming 19.7 kilometres in open water from Perth to Rottnest Island in 6 hours and 22 minutes.

They surpassed their fundraising goal of \$1000 with the great result of \$3,283.



Dan and Fahmi's Rottnest Swim.



Mike on his Quest 79 Ride for SCIA, an epic single day 254 km bike ride. We are thankful for Mike's commitment and support and through his fundraising raised \$2834.

Our Supporters

The Gift that keeps on giving

Over the years many generous friends have included Spinal Cord Injuries Australia (SCIA) in their Will. The Garnet Lane Society is named after a generous donor and our friend Garnet Lane who sadly passed away in WA in September 2019.

Should you tell us that you have left a gift in your Will, you will be invited to become an honorary member of a special group of people, the Garnet Lane Society.

As a member, we'd welcome you to special events to hear interesting speakers, meet like-minded people who share your generosity. It will be an opportunity for you to learn about the world-class therapies that could not happen without the support of our donors and supporters.

Garnet had a life-changing accident, it only took seconds, but the impact would last for the rest of his life. He was at work, operating the asphalt paving truck. Trouble struck when the paver rolled down a steep embankment, ejecting him three metres into the air and landing in the collected rainwater below.



Garnet had to learn to live again, spending 4 months in hospital and 1 year in rehab wasn't an easy time.

When he was in rehabilitation, he met people who had no choice but to move into a nursing home because they were without sufficient funds to build a house like Garnet's; their future was so uncertain.

He wanted to ensure that others would benefit from his home after he had passed away and made the decision to re-do his Will and leave his purpose-built home and motor vehicle to SCIA.

After many months in hospital and rehabilitation following his accident, local Margaret River resident, Clinton, had the opportunity to move into Garnet's former home. He said *"it means so much to me to be living here, I have met some of the people that Garnet knew in hospital, in fact we had some of the same carers in rehab. I've also met some of his family members and I'm grateful to both Garnet and SCIA for providing me with a home here which means I don't have to live in a nursing home."*

Garnet we know would be happy with this outcome which exactly fits the reason Garnet left the house for others to benefit from his amazing gift to SCIA.

Should you wish further information about The Garnet Lane Society please contact The Gifts in Wills Manager, giftsinwill@scia.org.au or call 0432 826 493.



VALE

We have been notified of the passing of the following members and supporters.
Our sincere condolences to their loved ones and families.

Alan Adrich	Robert Gorman	Brad McLaughlin	Dino Soraggi
Mark Bagshaw	Elizabeth Hamar	Peter Morrison	Charles Thomas
Walter Corkett	Michael Heffernan	Othmar Perchtold	Garry Waters
Leanne Dryden	Warren Jeffries	Belinda Pusey	Imran Zulauf
Stephen Eslake	Yvonne Jones	Leslie Robins	
Brian Ewart	Jo Marnie	Wendy Sain	
Iris Gardiner	Alan McFarlane	Janice Shipley	

Our Partners and Funders

Key Partners

Spinal Cord Injuries Australia strives to engage and work with organisations that share similar values, vision and culture and we pride ourselves on creating tailored mutually beneficial partnerships. We believe this will lead to the best outcomes for our community and will give us the best chance to facilitate real change.

We are extremely grateful to these organisations who support our services.



Funder Acknowledgement

We extend our warmest thanks to our valued funder for their support during the year.

Spinal Cord Injuries Australia secured the Information, Linkages and Capacity Building (ILC) funding under the National Disability Scheme (NDIS) to embark on an exciting initiative that will enhance our online information resource platform, and introduce modern channels of delivering information through videos and podcasts.

Board of Directors



Christine Tink, President

Christine is the owner of an Australia-wide interiors and homewares business, selling to retail customers online; and directly to commercial customers. With a lifelong career in the fashion trade, and currently employing over twenty staff, Christine is fully engaged with the needs of modern business. A motor vehicle accident in 2008 left her with a C4/C5 spinal cord injury.



Michael Rabbitt, Chairman

Michael has an extensive corporate career in the insurance industry at IAG and NRMA, which gives him a strong understanding of the needs of member-based organisations. His wealth of experience includes managing profitable portfolios, leading teams of people and developing and implementing strategy. Michael became a paraplegic as a result of a compensable work accident in 1992.



Stewart Calderwood

Stewart's corporate background is in the finance sector and he has more than 25 years' experience in London and Australia, currently with Ord Minnett. Stewart brings to SCIA client relationship management experience across a wide range of institutional and corporate clients. Stewart became involved with the Back Up Trust, a UK charity, after a diving accident left him temporarily paralysed.



Chris Nicholls

Chris owns and manages an accessibility consultancy, occupational therapy service, and a start-up rehabilitation platform that utilises sensor technology. He has also held numerous management roles and worked at SCIA for ten years, has a background in IT, and is a current Board Member at Wheelchair Sports NSW. Chris is a T6 paraplegic after a motorcycle accident.



Leesa Addison

Leesa is a digital product and business transformation consultant, former Chief Information Officer and senior executive with 25 years' experience working in technology and innovation.

She has worked as a CIO for both membership and disability organisations, with broad experience working across all types of business structures and sizes. She assists organisations to identify and develop new products and solutions and builds technology environments focussed on transforming business models, operating environments and managing enterprise risk.



Paul Crake

Paul is the Director of Total Ability Pty Ltd, which supports people in the disability community with all aspects of driving and vehicular access. Through his previous role at KPMG he has in-depth knowledge of industry funding arrangements, working with the NDIS both from a participant and provider viewpoint, and developing viable business models in the Australian disability space. Paul became a T4 paraplegic after being blown from his racing bike into a fence post during a cycling race in New Zealand in 2006.



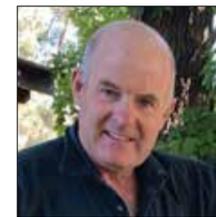
George Panas

George is the CEO of McGregor Coxall, multi-disciplinary design firm. He has extensive business, commercial and operational experience across several industries. George previously worked for companies such as PwC, CSR, GUD group and Boral. He is a qualified accountant, lawyer and has completed an MBA.



Glen Davis

Glen Davis is Professor of Clinical Exercise Sciences at the University of Sydney, where he is also Director of the Clinical Exercise and Rehabilitation Unit within the Sydney School of Health Sciences. His main research and innovation activities are to deploy novel assistive technologies, surveillance technologies and other medical devices to clinical populations to improve 'dose-potency' of exercise for health, fitness and functional outcomes in these populations. He has a particular focus on the use of functional electrical stimulation (FES) and robotic technologies, including neuroprostheses, for individuals with spinal cord injury and stroke, to improve their quality of life.



David Ham

David is owner operator of "Nundi", an 850 Ha wool-growing property located at Oberne Creek in NSW. He is a high functioning incomplete quadriplegic following a bicycle accident in 2017 resulting in a spinal cord injury to C3/C4.

He has strong interests in sailing his International Flying Dutchman Class dinghy and continues cycling on a recumbent tricycle. He is also the deputy captain of the local RFS brigade.

David has a particular interest in the challenges facing people living with disability in regional Australia.



Michelina Pelosi

Michelina has worked in a variety of roles and industries from administration to marketing and in recent years also training and public speaking. Michelina has owned her own bridal business and worked for organisations including Qantas, SC Johnson, TAFE NSW, PBF Australia and more recently Total Ability and SDA Liveable Homes. Michelina has also worked for SCIA providing peer support.

Michelina has travelled extensively promoting a lived experience to empower and encourage people with disability to live a life unbroken. She sustained a L2/T12 spinal cord injury following a motor vehicle accident in 1989.

Clinical Governance and Research Committee

In 2020 Spinal Cord Injuries Australia (SCIA) established a Clinical Governance and Research Committee comprising of academics, clinicians, and people with lived experience to advise on research initiatives and clinical services. The Clinical Governance and Research Committee has oversight of the Clinical Governance and Research Frameworks which guide our clinical operations and our research opportunities.

The Clinical Governance Framework supports the general SCIA Governance and Risk Framework. Having a specific Clinical Governance Framework can support our services to be safe, accountable, person centred, research informed, and continually improving. Clinical Services at SCIA include NeuroMoves, Occasional and Emergency Services and Peer Support.

Our Governance

Spinal Cord Injuries Australia (SCIA) places a very strong emphasis on its governance practices.

SCIA adopted a new constitution, based on the ACNC (Australian Charities and Not-for-Profits Commission) Model Constitution, at the 2016 Annual General Meeting.

The majority of the Board by number must comprise persons that have a Severe Physical Disability. As of June 2021, the Board comprised of ten people. Seven of those have lived experience of spinal cord injury, and six are current wheelchair users.

The Board and various sub-committees meet bi-monthly.

SCIA's Quality Management System is governed by the following controls:

- SCIA's Constitution
- SCIA Board Bylaws

The Research Framework aligns relevant research to SCIA's Strategic Plan and the ongoing three-year Operational Plans for each service, ensuring that the research process is transparent, and that research supported can be embedded into practice to support the SCIA community.

This Committee met for the first time on 15 March 2021 and has already made numerous valuable recommendations on the clinical outcomes and procedures of the NeuroMoves Program, and is currently developing a Bi-annual Research Plan.

- Disability Inclusion Act 2014 NSW
- Disability Inclusion Regulation 2014 NSW
- National Disability Insurance Scheme Act 2013. This is the legislation which establishes the National Disability Insurance Scheme (NDIS) and the Agency known as the National Disability Insurance Agency (NDIA).
- NDIS Rules. Sets out the detailed operation of the NDIS.
- NDIS Practice Standards. These are the standards to be met by registered NDIS providers to provide support and services to NDIS participants.
- NDIS Quality and Safeguards Commission
- National Standards for Disability Services.
- Work Health and Safety Act 2011 (Cth)
- Work Health and Safety Act 2011 NSW
- Privacy Act 1988 (Cth)
- Anti-discrimination Act NSW 1991

Tributes



Fond tribute to former SCIA Director, Mr David O'Brien

It is with great sadness that we report the passing of David O'Brien. David made an important contribution to SCIA serving as a Director on the SCIA Board for several years. He acquired his spinal cord injury in 1977 while playing rugby union at his boarding school in Bathurst. This however did not curtail him from getting on with life and was successful in gaining a full-time job working in the finance section of a government department in Sydney.

David was a resident in Ashton House, a residential accommodation that SCIA established to enable people with a spinal cord injury to live in the community as opposed to a nursing home, which at that time, was the only option for people if they couldn't go back to their own home. When Ashton House closed, he moved to Anzac House and successfully advocated to have 24/7 support for all residents there, just like he had had at Ashton.

Our sincere condolences to David's family and friends. Thank you and farewell David.



Tribute for Elizabeth Hamar

Tribute by Ruth Hamilton – Occasional and Emergency Services

I and the O&ES had the privilege of caring for Liz for 23 years while she was in residence at Stewart House, her home.

We loved Liz for her bubbly cheerful nature, and cheekiness, and she enjoyed hearing our family stories over the many years we knew her. Liz had an amazing memory, and would not forget names despite meeting family members years before, as well as the numerous phone numbers in her memory bank.

A typical phone call from Liz, would always include her asking how we were, despite herself needing some help.

We will miss how Liz would look at us and recognise something new or different and comment on same, she had an eye for detail.

Despite the medical challenges Liz had over the years, she always loved to return to her home at Stewart House, and the familiarity of us and the many SCIA staff that knew and loved Liz.

We will never forget you Liz and will treasure the memories we made together.

Financial Review

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2021

	Note	2021 \$	2020 \$
Revenue			
Services income		10,278,953	7,445,675
Government subsidies and grants		2,600,398	2,551,915
Donations		311,163	260,520
Resident contributions		104,629	125,826
Interest income		19,642	28,438
Other income		67,316	68,917
		<u>13,382,101</u>	<u>10,481,291</u>
Other revenue			
Bequested property		-	375,000
Gain on sale of assets		339,951	-
ATO Grants		1,255,500	1,094,500
		<u>1,595,451</u>	<u>1,469,500</u>
Total revenue	4	<u>14,977,552</u>	<u>11,950,791</u>
Operating costs			
Community development		(6,683,923)	(5,706,936)
Community services		(3,615,474)	(3,776,572)
Administration		(4,068,120)	(1,765,344)
Fundraising		(435,519)	(477,452)
Marketing		(287,472)	(429,705)
Development		(387,487)	(241,991)
Total operating costs	5	<u>(15,477,995)</u>	<u>(12,398,000)</u>
Loss for the year		<u>(500,443)</u>	<u>(447,209)</u>
Total comprehensive income for the year		<u>(500,443)</u>	<u>(447,209)</u>

The accompanying notes form part of these financial statements.

Statement of Financial Position As At 30 June 2021

	Note	2021 \$	2020 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	4,148,673	2,437,350
Trade and other receivables	7	1,294,752	1,085,602
TOTAL CURRENT ASSETS		<u>5,443,425</u>	<u>3,522,952</u>
NON-CURRENT ASSETS			
Property, plant and equipment	8	5,097,401	4,713,839
Intangible assets	9	117,573	181,704
TOTAL NON-CURRENT ASSETS		<u>5,214,974</u>	<u>4,895,543</u>
TOTAL ASSETS		<u>10,658,399</u>	<u>8,418,495</u>
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	2,328,028	1,766,991
Lease liabilities	11	379,233	101,437
Employee benefits	12	1,265,528	1,039,087
TOTAL CURRENT LIABILITIES		<u>3,972,789</u>	<u>2,907,515</u>
NON-CURRENT LIABILITIES			
Lease liabilities	11	1,670,075	17,961
Employee benefits	12	119,211	96,252
TOTAL NON-CURRENT LIABILITIES		<u>1,789,286</u>	<u>114,213</u>
TOTAL LIABILITIES		<u>5,762,075</u>	<u>3,021,728</u>
NET ASSETS		<u>4,896,324</u>	<u>5,396,767</u>
EQUITY			
Retained surpluses		4,896,324	5,396,767
TOTAL EQUITY		<u>4,896,324</u>	<u>5,396,767</u>

Statement of Cash Flows For the Year Ended 30 June 2021

	Note	2021 \$	2020 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		11,272,741	8,310,952
Payments to suppliers and employees		(15,444,936)	(11,425,196)
Donations received		311,163	329,805
Interest received		19,642	28,438
Receipt from grants		4,128,865	3,045,558
Net cash provided by/(used in) operating activities		<u>287,475</u>	<u>289,557</u>
CASH FLOWS FROM INVESTING ACTIVITIES:			
Payment for intangible assets		-	(30,375)
Purchase of property, plant and equipment		(716,185)	(347,954)
Proceeds on disposal of land and buildings		2,100,783	-
Proceeds on disposal of motor vehicle		39,250	-
Net cash provided by/(used in) investing activities		<u>1,423,848</u>	<u>(378,329)</u>
Net increase/(decrease) in cash and cash equivalents held		<u>1,711,323</u>	<u>(88,772)</u>
Cash and cash equivalents at beginning of year		2,437,350	2,526,122
Cash and cash equivalents at end of financial year	6	<u>4,148,673</u>	<u>2,437,350</u>

The accompanying notes form part of these financial statements.

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF SPINAL CORD INJURIES AUSTRALIA

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Spinal Cord Injuries Australia (the Company), which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion the financial report of Spinal Cord Injuries Australia, has been prepared in accordance with *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the Company's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards – Reduced Disclosure Requirements and *Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (including Independence Standard) (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2021, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

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ABN 91 850 861 839

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Other Information (cont'd)

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012*. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The directors are responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.

Auditor's Report



Auditor's Responsibilities for the Audit of the Financial Report (cont'd)

- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, action taken to eliminate threats or safeguards applied.

Report on Other Legal and Regulatory Requirements

In accordance with the requirements of section 60-45(3) (b) of the *Australian Charities and Not-for-profits Commission Act 2012*, we are required to describe any deficiency, failure or shortcoming in respect of the matters referred to in paragraph 60-30(3)(b), (c) or (d) of the *Australian Charities and Not-for-profits Commission Act 2012*. Our opinion on the financial report is not modified, in our opinion, they have been appropriately addressed by Spinal Cord Injuries Australia.



SCOTT TOBUTT
PARTNER

29 OCTOBER 2021
SYDNEY, NSW

SCIA Credential and Accreditation



- Australian Charities and Not-For Profits Commission
- Entity: Registered Charity
- Sub entity: Public Benevolent Institution
- Operating in New South Wales, Australian Capital Territory, Victoria, Queensland, South Australia, Western Australia



- Australian Securities & Investments Commission
- ACN 001 263 734
- ABN 93 001 263 734

Previous names:

- Spinal Cord Injuries Australia Limited
- The Australian Quadriplegic Association (22 November, 1974)



- Australian Taxation Office
- Deductible Gift Recipient (DGR)

Legal and Financial advisors:



Support Us

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- ✓ Engage in our services
- ✓ Commit to a regular gift

 1800 819 775

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 linkedin.com/company/955654/admin/

scia

Spinal Cord Injuries Australia



ABN Number: 93 001 263 734