



ANNUAL REPORT 2018-2019

scia

Spinal Cord Injuries Australia



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PRESIDENT'S MESSAGE

This is my second year as President of Spinal Cord Injuries Australia. Over this period I have watched with great pride the visible outcomes of the organisation, such as increasing our membership, and the continuous dedication to enhancing our services in support of improving the lives of people with spinal cord injury.

One of the greatest achievements was the launch of our new website, with a clear focus on user experience and a more prominent presence of our services. It features informative videos and a new online Community Forum. It is now also optimised for mobile devices, offers secure online donation options, and is integrated into our CRM platform.

In launching a new website the Board made the decision to cease the publication of ACCORD magazine. The decision was driven equally by both cost and a perceived change in reader habits and expectations. An email version of the magazine will take its place, to stay in touch with our wonderful members and supporters.

Well known comedian and The Project presenter, Tommy Little, embarked on the biggest challenge of his life by running the Antarctic Ice Marathon and raising an unbelievable \$105,000 for research into finding a cure for spinal cord injuries. We are extremely thankful for this wonderful support and look forward to working closely with Neuroscience Research Australia, who are the beneficiary research partners.

Earlier in 2019, SCIA received word that we were to be bequeathed a home in Bunbury, Western Australia. This extremely generous donation was unexpectedly realised recently with the unfortunate passing of our benefactor. The designated purpose of the property is something the Board has yet to discuss.

SCIA's merger with Ability Advocacy was completed in March. This brought to a close many months of discussion and negotiation which will strengthen the availability of our services to members in the Lismore area of northern NSW.

Also after months in the pipeline, SCIA recently took possession of a home in Belmore kindly gifted to us by the St George Association. In the near future the Board will consider various options and proposals for this property while giving due respect to the ethos of the benefactor organisation.

Another change this year was the retirement of our Chairman, Mark McCauley. Mark achieved the respect of many people at all levels for his knowledge, integrity and commitment and on behalf of the Board and SCIA staff, I would like to thank him for his contribution and wish him a long, healthy and happy retirement.

The Board appointed Michael Rabbitt as the Chairman, and we look forward to working with him towards growing SCIA.

On behalf of the Board, and as a member of SCIA living with a spinal cord injury, I'd like to thank all our staff and volunteers for their hard work and commitment. The last financial year has required prudent financial management, but our reputation in our area of expertise has kept us strong in the marketplace. We can be grateful to our staff for that. Thank you!

Christine Tink

PRESIDENT



PROGRAMS & SERVICES HIGHLIGHTS

Peer and Family Support

The Peer and Family Support program continues to go from strength to strength as the team grows, offering lived experiences to injured clients in both the spinal units of Sydney and the wider community. Knowledge and skills form the basis of this Program, which is delivered weekly through various education sessions. The suite of social events is expanding as are the recreational programs; such as wheelchair skills and community (regional) supports. The Program has also evolved to offering better supports for families with the introduction of the Family Forum sessions.



NeuroMoves

NeuroMoves is an innovative, holistic, evidence-based exercise and therapy service designed for people living with a spinal cord injury and other neurological conditions. The clinical focus is to improve a person's quality of life through increased mobility and function. The service is delivered by experienced physiotherapists and exercise physiologists with specialised equipment, at eleven sites around Australia.



Advocacy and Policy

This year marked another huge year across the Advocacy and Policy team. For our individual advocacy, we added another permanent team member (taking the total to 5), which will increase our capacity to assist people. We achieved some positive outcomes for our clients; of particular note this year were some big wins through the Administrative Appeals Tribunal for those pursuing matters related to the NDIS, including assisting two individuals getting access to the scheme who were previously denied.

We continue to work hard across systemic advocacy, having written submissions for a number of state and federal government inquiries and reviews across the NDIS, NSW disability advocacy funding, and the Royal Commission into Aged Care Quality & Safety. A big win that we contributed towards was the announcement of a range of disability-related health supports such as diabetes management, catheter services, wound care, respiratory support and podiatry.



PROGRAMS & SERVICES HIGHLIGHTS Contd...

NDIS Advice, Support Coordination and Plan Management

Our Support Coordination and Plan Management services really flourished the last year. Even with the unfortunate closure of the regional office in Mudgee, there continues to be high demand for our services in other areas and as a result the team has grown across the state. We now have 15 staff across both services, with the prospect of appointing another staff member.

The team also delivered over 11,000 Support Coordination hours to over 500 clients across the state. We look forward to another successful year of service and expect to see our services grow across the state and further into other parts of the country.

Employment Services

Over the past year we have spent a significant amount of time developing our end to end employment support service delivery model, which focuses on early stage support for newly injured clients, with support provided all the way through to starting a new job and beyond.

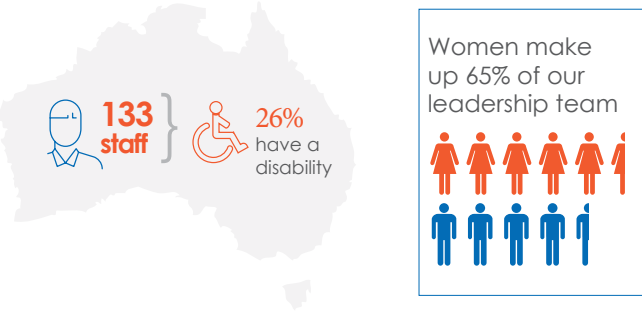
From a candidate support perspective, our Social Enterprise has also been focused on engaging with a larger number of people with a physical disability who have an interest in employment related activities, while on the employer side we have been working hard to develop key relationships with organisations such as the Roads and Maritime Services (RMS) to increase the pool of vacancies that are available to people with a disability, within disability-friendly environments. This will provide a positive starting point for someone on the return to work journey following injury. During this time we have piloted a partnership with Royal Rehab's In Voc vocational counselling service, and have now successfully placed one referral into a job with the RMS.

Accommodation

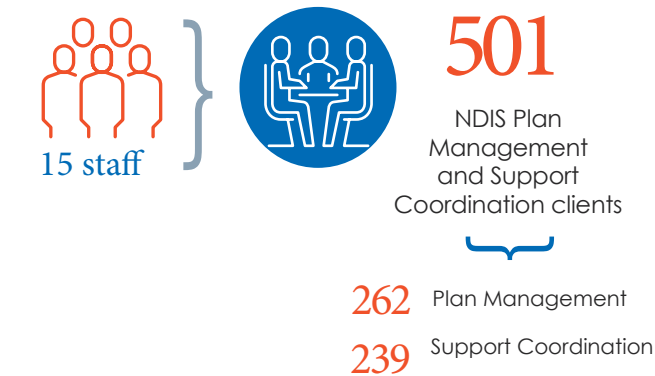
Fully accessible accommodation provides a real-world space to re-learn skills and regain independence, outside of the hospital support system. SCIA accommodation, in both Sydney and Perth, is also available for respite purposes, or when visiting Sydney for medical appointments.



SELECTED HIGHLIGHTS OF THE YEAR



Community Services



Peer Support



NeuroMoves



Advocacy



Our members



Accommodation



neuro Moves

Spinal Cord Injuries Australia



KEY PARTNERS AND FUNDERS

SCIA strives to engage and work with organisations that share similar values, vision and culture and we pride ourselves on creating tailored mutually beneficial partnerships. We believe this will lead to the best outcomes for our community and will give us the best chance to facilitate real change.

We are extremely grateful to these organisations that support our services.



GOVERNANCE

Spinal Cord Injuries Australia (SCIA) places a very strong emphasis on its governance practices.

SCIA adopted a new constitution, based on the ACNC (Australian Charities and Not-for-Profits Commission) Model Constitution, at the 2016 Annual General Meeting.

The majority of the Board by number must comprise persons that have a Severe Physical Disability. As at June 2019, the Board comprised of nine people. Seven of those have lived experience of spinal cord injury, and six are current wheelchair users.

The Board and various sub-committees meet monthly.

SCIA's Quality Management System is governed by the following controls:

- SCIA's Constitution
- SCIA Board Bylaws
- Disability Inclusion Act 2014 NSW
- Disability Inclusion Regulation 2014 NSW
- National Disability Insurance Scheme Act 2013. This is the legislation which establishes the National Disability Insurance Scheme (NDIS) and the Agency known as the National Disability Insurance Agency (NDIA).
- NDIS Rules. Sets out the detailed operation of the NDIS.
- NDIS Rules Practice Standards. These are the standards to be met by registered NDIS providers to provide support and services to NDIS participants.
- National Standards for Disability Services.
- Work Health and Safety Act 2011 (Cth) Commonwealth
- Work Health and Safety Act 2011 NSW No 10
- Privacy Act 1988 (Cth) Commonwealth
- Anti-discrimination Act NSW 1991

OUR BOARD OF DIRECTORS



Christine Tink, President

Christine is the owner of an Australia-wide interiors and homewares business, selling to retail customers online; and directly to commercial customers. With a lifelong career in the fashion trade, and currently employing over twenty staff, Christine is fully engaged with the needs of modern business. A motor vehicle accident in 2008 left her with a C4/ C5 spinal cord injury.



Michael Rabbitt, Chairman

Michael has an extensive corporate career in the insurance industry at IAG and NRMA, which gives him a strong understanding of the needs of member-based organisations. His wealth of experience includes managing profitable portfolios, leading teams of people and developing and implementing strategy. Michael became a paraplegic as a result of a compensable work accident in 1992.



Stewart Calderwood

Stewart’s corporate background is in the finance sector and he has more than 25 years’ experience in London and Australia, currently with Ord Minnett. Stewart brings to SCIA client relationship management experience across a wide range of institutional and corporate clients. Stewart became involved with the Back Up Trust, a UK charity, after a diving accident left him temporarily paralysed.



Brett Stevenson

Brett has owned and run an independent business offering grain marketing and price risk management services to Australian farmers for over twenty years. Long-term committed client partnerships are the core of the business. Prior to that he spent time with Dalgety in commodity futures, and financial markets with ANZ, Midland and Swiss Bank Australia. Brett’s spinal cord injury, resulted in C5/C6 incomplete quadriplegia.



Chris Nicholls

Chris owns and manages an accessibility consultancy, occupational therapy service, and a start-up rehabilitation platform that utilises sensor technology. He has also held numerous management roles and worked at SCIA for ten years, has a background in IT, and is a current Board Member at Wheelchair Sports NSW. Chris is a T6 paraplegic after a motorcycle accident.



Leesa Addison

Leesa is a digital product and business transformation consultant, former Chief Information Officer and senior executive with 25 years’ experience working in technology and innovation. She has worked as a CIO for both membership and disability organisations, with broad experience working across all types of business structures and sizes. She assists organisations to identify and develop new products and solutions and builds technology environments focussed on transforming business models, operating environments and managing enterprise risk.



Robert Vander Kraats

Robert is a fully qualified physiotherapist, having previously owned and directed three physio practices. He has also served as a committee member of Sports Physiotherapy Australia and as a Board Member of HeadWest. In 2015, Robert suffered a stroke and as a NeuroMoves client, he is very keen to use his skills and experience to assist with the continued development of the NeuroMoves strategy.



Paul Crake

Paul is the Director of Total Ability Pty Ltd, which supports people in the disability community with all aspects of driving and vehicular access. Through his previous role at KPMG he has in-depth knowledge of industry funding arrangements, working with the NDIS both from a participant and provider viewpoint, and developing viable business models in the Australian disability space. Paul became a T4 paraplegic after being blown from his racing bike into a fence post during a cycling race in New Zealand in 2006.



George Panos

George is the CEO of McGregor Coxall, multi-disciplinary design firm. He has extensive business, commercial and operational experience across several industries. George previously worked for companies such as PwC, CSR, GUD group and Boral. He is a qualified accountant, lawyer and has completed an MBA.

FINANCIAL REVIEW

Statement of Financial Position as at 30 JUNE 2019

	Note	2019 \$	2018 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	2,526,122	2,503,343
Trade and other receivables	7	773,769	613,908
Financial assets	8	-	2,501,286
TOTAL CURRENT ASSETS		3,299,891	5,618,537
NON-CURRENT ASSETS			
Property, plant and equipment	9	4,393,680	1,145,884
Intangible assets	10	181,803	-
TOTAL NON-CURRENT ASSETS		4,575,483	1,145,884
TOTAL ASSETS		7,875,374	6,764,421
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	11	1,065,457	1,814,449
Short-term provisions	12	875,735	781,695
TOTAL CURRENT LIABILITIES		1,941,192	2,596,144
NON-CURRENT LIABILITIES			
Long-term provisions	12	90,206	59,750
TOTAL NON-CURRENT LIABILITIES		90,206	59,750
TOTAL LIABILITIES		2,031,398	2,655,894
NET ASSETS		5,843,976	4,108,527
EQUITY			
Retained surpluses		5,843,976	4,108,527
TOTAL EQUITY		5,843,976	4,108,527

*Notes referenced in the Financial Review form part of these financial statements and appear in full at scia.org.au/annual-report

Statement of Profit or Loss and other Comprehensive Income as at 30 JUNE 2019

	Note	2019 \$	2018 \$
Revenue			
Services income		6,286,565	5,375,857
Government subsidies and grants		1,855,050	3,190,031
Donations		182,411	295,933
Other income		351,844	547,490
Resident contributions		127,691	152,738
Interest income		90,273	71,513
Other donations and bequests		3,050,000	-
	4	11,943,834	9,633,562
Operating costs			
Community development		(5,021,306)	(4,182,211)
Community services		(3,031,615)	(2,902,852)
Administration		(1,036,603)	(1,094,667)
Fundraising		(377,507)	(439,519)
Marketing		(457,982)	(599,487)
Development		(283,372)	-
	5	(10,208,385)	(9,218,736)
Surplus for the year		1,735,449	414,826
Total comprehensive income for the year		1,735,449	414,826

Statement of Cash Flows as at 30 JUNE 2019

	Note	2019 \$	2018 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		6,624,571	5,516,757
Payments to suppliers and employees		(9,718,450)	(8,639,422)
Donations received		182,411	295,933
Interest received		90,273	72,774
Receipt from grants		1,154,018	3,990,577
Net cash provided by/(used in) operating activities		(1,667,177)	1,236,619
CASH FLOWS FROM INVESTING ACTIVITIES:			
Proceeds from sale of property, plant and equipment		-	1,392,301
Payment for intangible assets		(181,803)	-
Grant funding recieved to purchase property		1,250,000	-
Purchase of property, plant and equipment		(1,902,653)	(505,591)
Proceeds from held-to-maturity investments		2,501,286	-
Proceeds from sale of plant and equipment		23,126	-
Net cash provided by investing activities		1,689,956	886,710
Net increase in cash and cash equivalents held		22,779	2,123,329
Cash and cash equivalents at beginning of year		2,503,343	380,014
Cash and cash equivalents at end of financial year	6	2,526,122	2,503,343

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF SPINAL CORD INJURIES AUSTRALIA

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Spinal Cord Injuries Australia (the Company), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Company is in accordance with Division 60 of the Australian Charities and Not-for-profit Commission Act 2012 presents fairly, including:

- (i) giving a true and fair view of the Company's financial position as at 30 June 2019 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the Australian Charities and Not-for-profit Commission Act 2012, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter

We draw attention to Note 1 to the financial report, which describes the revenue recognition policy of the Company, including the limitations that exist in relation to the recording of cash receipts from collection. Revenue from this source represents \$40,793 which is 0.3% of the Company's overall revenue. Our opinion is unmodified in respect of this matter.

Responsibilities of Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

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Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial report of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

PKF

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SCOTT TOBUTT
PARTNER

24 OCTOBER 2019
SYDNEY, NSW

SCIA CREDENTIALS & ACCREDITATIONS



- Australian Charities and Not-forProfits Commission
- Entity: Registered Charity
- Sub entity: Public Benevolent Institution
- Operating in New South Wales, Australian Capital Territory, Victoria, Queensland, South Australia, Western Australia



- Australian Securities & Investments Commission
- ACN 001 263 734
- ABN 93 001 263 734

Previous names:

- Spinal Cord Injuries Australia Limited
- The Australian Quadriplegic Association (22 November, 1974)



- Australian Taxation Office
- Deductible Gift Recipient (DGR)

Our legal and financial advisors:





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